

Quick Reference Guide for Naturopaths

Note: This is the listing of Naturopathy item numbers utilised for HICAPS claims processing which has been developed in conjunction with:

AACMA – Australian Acupuncture and Chinese Medicine Association

ANTA – Australian Natural Therapists Association

ATMS – Australian Traditional-Medicine Society

FNTT – Federation of Natural & Traditional Therapists

NHAA – National Herbalists Association of Australia

Item Number	Full Description	Abbreviated Description
107	Initial consultation	INITIAL CONS
207	Standard consultation	STANDARD CONS
307	Medicaments	MEDICAMENTS

HICAPS Hints

- If the card does not have the patient IDs, start with 01.
- The card issue date is located on the bottom right hand corner of the card.
- HICAPS transactions can only be generated by swiping a membership card. Key entry is not available.
- Print your HICAPS Totals daily. Your terminal will prompt you to complete the process before the first claim of the day can be processed.
- Terminal rolls can be ordered via your terminal (see Terminal Operations Guide) and for all other stationery requests contact the Help Desk.
- Descriptions relating to the Transaction Response Codes are available in the Terminal Operations Guide.

HICAPS Help Desk Number

 **1300 650 852**

